

Memo

To: CIRT@XYZcollege.edu
From: dalya@XYZcollege.edu
cc:
Date: 10/20/2016
Re: Recent Erroneous Student Charges

In response to your question about student James Jones, yes, I am aware of the erroneous charges incurred by the student. We have also experienced several other students reporting similar issues. I have contacted the software vendor for our financial system. They are investigating the system for errors.

Note: The College Financial System is on the Information Security Systems and Devices Whitelist.